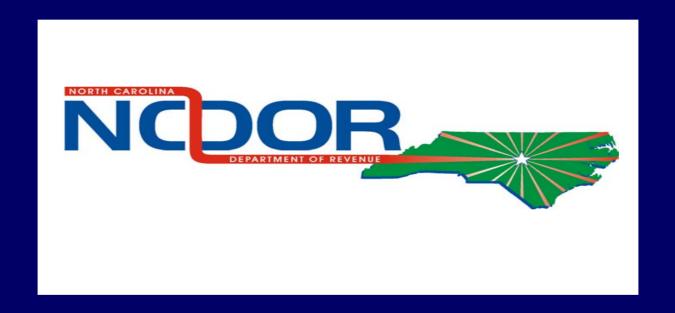
Guest Workers:

Immigration Outreach/Education/Compliance



2006 IRS Tax Forum

Atlanta, Georgia

July 25-27, 2006

Presentation Outline:

- I. Immigration Trends
- II. Barriers to Compliance
- III. Tax Compliance Issues
- IV. ITIN Statistics/Resource Information
- V. Guest Worker Advisory Council
- VI. Outreach/Education/Translation
- VII. Guest Worker Compliance Initiative
- VIII. Statistics
- IX. "Mini Warehouse"

United States Population

- 1915—U.S. population tops 100 million
- 1967—U.S. population tops 200 million
- 2006—U.S. population is expected to top 300 million
- ➤ In the U.S. a baby is born every 8 seconds, a person dies every 12 seconds, and an immigrant enters the nation every 31 seconds.

America's Changing Face

• "The 300 millionth person will be a Mexican Latino in Los Angeles county, with parents who speak Spanish at home and with siblings who are bilingual."

--William Frey, University of Michigan population studies center

A Growing Immigrant Population

- In March 2004, the U.S. held 34 million immigrants.
- This number was 12% of the U.S. Population, the highest percentage in 80 years.
- If current immigration trends hold steady, the percentage of immigrants in the U.S. will pass the all time high of 15% (1890) of the population by 2010.

A Growing Undocumented Population

- **❖** Legal immigration is decreasing, but immigration by undocumented persons accounts for most of the growth in overall immigration in the U.S.
- **❖** Between 2000-2004, 46% of all immigrants entering the U.S. were thought to be undocumented.
- **❖** 57% of immigrants during this time period came from Mexico, with 85% of those considered undocumented.

Where Are They Going?

- The growth of immigration is uneven across the country.
- Growth is greatest in the south.
- This growth is having a major impact on these states where Hispanic communities have not been well established.

<u>% Hispanic Growth 1990-2000</u>

- •North Carolina 394%
- •Arkansas 337%
- •Georgia 300%
- •Tennessee 278%
- •South Carolina 211%
- •Alabama 208%

- •California 43%
- •New York 43%
- •Illinois 69%
- •New Jersey 51%

U.S. Demographic of Hispanic Immigrants (Undocumented)

- □ 57% are born outside of the U.S.
- \square 63% are male.
- ☐ The median age is 27 years.
- □ 62% lack a high school diploma.
- □ 57% do not speak English.
- ☐ Hispanic school age population in the south grew by 322% since 1990.

North Carolina Demographics

- □ 38% of Hispanics in N.C. came from outside of the U.S.
- □ 40% came from another state.
- □ 21% were born inside N.C.

Immigrants in North Carolina

- ☐ Hispanics filled 1 in 3 new jobs in N.C. during the last 10 years.
- ☐ Median Hispanic family income is \$32,000.
- □ 57% of the growth in N.C.'s school age population has been caused by Hispanic immigration.
- ☐ Hispanics contribute \$9 billion to the N.C. economy.

Immigrants in North Carolina

- ☐ Hispanics pay \$756 million state taxes in North Carolina per year.
- ☐ Government services provided to Hispanics cost \$817 million.
- □ Net annual cost to North Carolina taxpayers is \$61 million annually.

Summary

- The overall economic conditions in the U.S. do not seem to have either a positive or negative impact on immigration trends.
- Traditional destinations such as Texas and California are giving way to new destinations: N.C., Georgia, and Arkansas
- ➤ The typical Hispanic immigrant is young, male; lacks a high school education, and often does not speak English.

Sources:

- Immigrants at Mid-Decade, by Steven Camarota, Center for Immigration Studies
- Rise, Peak and Decline—Trends in U.S. Immigration 1992-2004, by Jeff Passel and Roberto Suro, Pew Hispanic Center
- The New Latino South: The Context and Consequences of Rapid Population Growth, Pew Hispanic Center
- Estimates of the Size and Characteristics of the Undocumented Population by Jeff Passel, Pew Hispanic Center
- The Economic Impact of the Hispanic Population on the State of NC, UNC-Chapel Hill

Barriers to Tax Compliance

- o Low levels of English proficiency
- o Lack of familiarity with U.S. tax system
- Lack of understanding of filing requirements
- Erroneous information about withholding and filing requirements
- Fear of dealing with the Government/Immigration issues
- Limited bilingual staff to communicate with Hispanic population
- Limited number of instructions and tax forms in Spanish

N.C. Tax Compliance Issues

- o A large segment of N.C.'s guest workers originate from:
 - Guatemala
 - Honduras
 - Mexico
 - Nicaragua



- Earn an average per annum salary of \$32 Occaning the salary of \$32 Occani
- o Individual Income tax non-compliance has been identified in the

following industries:

- Food processing plants
- Furniture and textile manufacturing facilities
- Construction
- Identified non-filers in these industries:
 - √ Have been employed for several years
 - Have an income tax liability

Tax Compliance Issues

- > False name and Social Security Number
- Jane Carole Boe
- Minimum or no withholding on wages
- Non-filers
- Counterfeit documents obtained (birth certificates, Social Security cards; other forms of identification)
- Dependents
- Filing status
- 1099 income recipients

Tax Return Processing Issues

- Original return filed: "ITIN applied for"
- Return filed with ITIN and correct name; W-
- 2 with SSN and false name attached
- > Filing Status
- > Dependents
- > ELF Fraudulent Preparer Cases

Audit Issues

- Returned mail
- Guest Worker changes name and SSN
- ➤ Audit completed under SSN Tax return filed under ITIN
- Amended return filed after audit with ITIN applied for
 - Incorrect allowances
 - Incorrect filing status
- Debt set-off program



ITIN Statistics

o As of 2003 - 7 million ITIN's had been issued

O As of 2003 - States ranked by largest ITIN issuance:

- California (2,112,586)
- **■**Texas (776,932)
- New York (394,000)
- North Carolina (334,000)







o 1.5 million ITIN's issued in 2005

NCDOR - Actions

- Guest Worker AdvisoryCouncil
- o Outreach/Media
- o Education
- o Translation
- OperationalEnhancements





Compliance

Guest Worker Advisory Council

- ✓ Provide guidance on operational strategies
 - **❖** TACC Taxpayer Service/Proposed Assessments
 - Taxpayer Assistance –
 Outreach/Education/Proposed Assessment
 - Hispanic Liaison –Advertising/Media Events
 - Collection Final Assessments
 - Examination Compliance Initiatives
 - All Divisions Recruitment

\$500,000 recurring budget

NCDOR - Outreach



✓ Community Outreach

Education Assistance: presentations and distribution of

Spanish language brochures:

- Church events
- Hispanic Festivals
- State Fair
- Hispanic Job Fairs
- Mexican and Central American Consulate events



✓ Advertising Campaign

- \$140,000 budget
- Message individual income tax filing requirements
 - o Theater Advertising
 - One Movie Theater 14 screens 8 weeks
 - Slide appeared 6 times before every movie in every Theater section
 - o Television
 - Univision Spanish Language Television
 - o Radio
 - Spanish language



NCDOR - Education

✓ <u>Tax Education - Current</u>



- o Tax Seminars held at various venues
- o Radio Talk Shows (call-in questions)
- o North Carolina Public Television (OPEN/net)

✓ <u>Tax Education – Future</u>



- o Production of Spanish language tax education videos
- o Distribute Spanish language posters on tax issues
- o Prepare inserts in Spanish for employee paycheck envelopes

NCDOR - Translation



- ✓ Translation Current Letter/Brochures
 - NC-4/Withholding tax brochure
 - Corporate Income and Franchise Tax brochure
 - o Privilege License tax brochure
 - Sales and Use tax brochure
 - Various Examination & Collection Division form letters
 - ✓ Translation Future Website (coming July 2006)
 - General Tax Information
 - Frequently Asked Questions

- ✓ <u>Operational enhancements:</u>
 - I. Recruitment of bilingual staff
 - II. Bilingual Hispanic Liaison Public Information Office
 - III. Taxpayer Assistance Call Center (TACC)

IVR - Translated messages

Increased bilingual agents

Compliance Initiative

- Identify non-compliant guest workers
- Assess tax based on name and SSN provided
- Correct NC-4 /withholding
- Identify guest worker 1099 recipients
 - Non-filers
 - Underreported income
 - Overstatement of deductions
 - Employer/Employee relationship

1099 - Issues



- 1099 data analyzed and assigned for Examination
- 2003—4,197 records for a 1099 being issued to a payee using an ITIN resulting in over \$140 million in untaxed income
- 2004—5,829 records for a 1099 being issued to a payee using an ITIN resulting in over \$208 million in untaxed income
- One N.C. payee received \$1.4 million in 1099 income using ITIN. (90 payees were found to be in the \$215,000 to \$600,000 income range)

Compliance Initiative

✓ Guest Worker Compliance Team

- Experienced bilingual Field Auditor Leader
- Auditors and Tax Technicians in various regions
- Bilingual and non-bilingual
- Dedicated database

✓ Identification of Compliance Issues

NC-3 media submitted by employer

Secure payroll information electronically during audits

NC-4 submitted by employer (>10 allowances or exempt)

o NC requires employers to submit NC-4

Paper filed ITIN return

E-filed ITIN return

1099 Extract Tape

Compliance Initiative - Statistics

Period 7/1/05 - 5/31/06

<u>Employer</u>	Tax Schedule	Non-compliant guest workers	Number of Assessments	Assessment <u>Totals</u>
Various (39 employers)	Individual	6,350	9,614	16,802,158
Guest Worker Business ow	<u>ners</u>			
56 taxpayers	Sales/Use	56	56	1,641,211
Total completed audits				\$ 18,443,369

Future Assignments

- Erroneous e-filed ITIN returns
- Erroneous paper filed ITIN returns
- Non-filers identified by annual reconciliation
- Non-filers identified by 1099 extract tape
- Erroneous filed returns identified by 1099 extract tape



Mini-Warehouse

- Appropriation of funds through Guest Worker Initiative
- SAS technology
- Integrate disparate data sources
- Identify non-filers and underreporting
- Provide operational staff with a powerful research tool

Mini-Warehouse

✓ Current Data Sources

- NC-3 annual reconciliation data (2004)
- 1099 misc. data (IRS extract tape)(2003-2004)
- Individual Income Tax database (ITAS)(2003-2004)

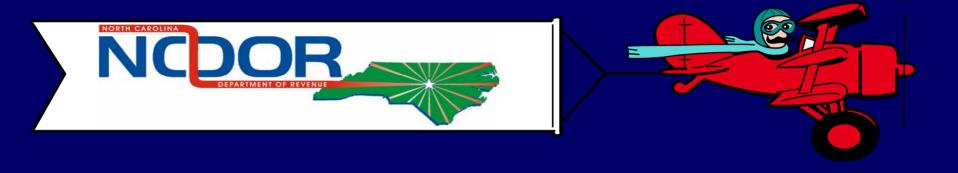
✓ Future Data Sources

- IRS ITIN extract tape
- Sales Tax Database (ITAS)
- Division of Motor Vehicles
- Employment Security Commission

Project Schedule

- 80 business days from project start to completion
 - Phase 1—Requirement gathering
 - Phase 2—Design and analysis
 - Phase 3—Development, test, and integrate
 - Phase 4—Production release
 - All phases completed by July 11, 2006

Thank You!



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